



HARROW ROAD HEALTH CENTRE

PATIENT  
PARTICIPATION  
GROUP



St Charles NHS Urgent Care Walk-in Centre

## FOR X-RAYS AND MINOR TREATMENTS

Visit St Charles NHS Urgent Care Walk-in Centre, St Charles Hospital, Exmoor Street, London, W10 6DZ 020 8102 5111

**Walk-in clinic** - 8am- 8pm Monday to Sunday

- The Urgent Care Centre is for patients over 2 years old (registered and unregistered). The practitioners will be able to diagnose and treat a number of acute minor illnesses and manage acute wounds.
- They also offer an appointment service for wound care/dressing changes. For your initial wound care you must attend as a walk-in and if your wound is suitable for the UCC, you can make appointments.
- Patients are advised to arrive approx. one hour before closing time and for an un-booked dressing appointment no later than 3pm.
- On arrival you will be booked in by a reception coordinator who will ask you some details about you and the reason for your visit. You will then wait for the initial assessment known as triage which is usually within 15mins after being booked in.
- A clinical practitioner will either advise you to wait for a further consultation or redirect you to the most appropriate healthcare provider if it's a condition they cannot manage.

**X-rays** - 8.30am-6.10pm (closed 1.30pm-2.00pm) Monday to Sunday

- Please note only limb x-rays provided for acute injuries – no head, face, neck, chest, back, hip or abdominal X-rays available.